

BOOKING PROCEDURE

To book your activity, first call us direct on 01497 847824 to check current cost & availability. At this point a provisional booking can be placed and will be held for 7 days with no obligation.

To secure your booking, please complete our booking form and return it together with the deposit or full payment. The required deposits are as follows:-

DEPOSITS ARE NON-REFUNDABLE

Please note: A deposit is not required if you are redeeming a voucher.

Please return the booking form with deposit via post to:

Balls of Fury Paintballing, The Activity Centre, Three Cocks, Brecon, Powys LD3 0SD.

Alternatively,

Complete our online booking form via our website: www.ballsoffury.co.uk or www.blackmountain.co.uk

If your paying by credit card, a 1.5% surcharge will apply to transactions including American Express. No charge applies on debit cards.

Upon receipt of the booking form and deposit/full payment, you will be sent confirmation details, directions and receipt of payment. We will also advise you of the date that final payment will be due. If you are organising activities for a group, you must ensure that all participants are aware of the Terms & Conditions (below), clothing details and directions.

If you have booking white water rafting as an additional activity, your group must be made aware of the alternative activity chosen.

Please ensure that you retain a copy of your booking form along with Terms & Conditions.

TERMS & CONDITIONS

Payment

As party organiser, you are responsible for all payments regarding your booking such as deposits, final payment, damage etc.

Bookings do not hold firm until the required deposit and completed signed booking form have been received. **DEPOSITS ARE NON-REFUNDABLE.**

We require full payment two weeks prior to your activity date. It is advised that you collect all monies from party members beforehand.

If you have made a booking less than two weeks prior to your arrival, full payment is now due.

Your final payment will be taken from the card details given at the time of booking, unless otherwise agreed with Balls of Fury or Black Mountain Activities staff. A 1.5% surcharge applies to all credit card transactions including American Express. There is no charge on debit cards.

If you are paying by cheque you are required to contact the office on 01497 847 824 to arrange payment by the payment due date stated on your confirmation details.

Cancellations

Due to Paintballing & other activities being a specialist field, it is necessary to impose strict cancellation charges. In the event of a cancellation of a member of the party or complete booking, the following charges apply:-

More than 14 days prior to course commencement	Loss of deposit only
Between 14 & 7 days prior to course commencement	50% of course fee
Between 7—2 days prior to course commencement	75% of course fee
Less than 2 days prior to course commencement	Full payment

Balls of Fury & Black Mountain Activities reserve the right to cancel any activity at any point. In the unlikely event of a cancellation by Balls of Fury or Black Mountain Activities, an alternative activity or course date will be offered.

White water rafting is run on a natural river during the winter months only. If Black Mountain Activities are unable to raft due to unsuitable river conditions i.e. Water levels are too low or too high, your chosen alternative activity will take place.

Health & safety

Many of the courses offered are physically demanding, you should ensure that you & your party members have an adequate level of fitness for the activities chosen. If you have a medical condition e.g. Heart condition, epilepsy, high blood pressure or you are pregnant etc, you are strongly advised to seek your doctors advice and to inform the centre before booking. Information given is strictly confidential.

All participants must complete a medical and disclaimer form before taking part in any activities. Any person who does not complete a medical form cannot participate in any activities.

All participants must comply with safety regulations and instructions given by Balls of Fury & Black Mountain Activity staff. Should an instructor find that participants are being disruptive or jeopardizing the safety of others and themselves, that person/s will be asked to leave the activity.